#### **SPECIAL**

## Slathia, Arvind holds public darbar at BJP headquarters emphasized the party's role

proactive step towards addressing public concerns, J&K BJP Vice-President & MLA Surjit Singh Slathia and J&K BJP Secretary & MLA Arvind Gupta held a public darbar at the party headquarters in Trikuta Nagar, Jammu. The event witnessed enthusiastic participation from numerous deputations representing diverse sections of the society.

During the public dar-bar, dozens of deputations presented their issues and demands related to key sectors including Police, Revenue, PHE, PDD, PWD and other Departments to share their respective grievances especially about the road infrastructure, the upkeep of lanes and drains, street lights, ration cards

Jammu, May 1 : In a etc. towards The leaders patiently heard each grievance and



immediately took up the matters with the concerned officials of various departments. They urged for timebound redressal of all genuine issues raised by the public.

Speaking on the occa-sion, Surjit Singh Slathia lems, and ensure effective solutions," he said. He

added that the overwhelmas a responsive and accountable political organing trust shown by the public in BJP reflects the party's credibility and commitment. He added that such outreach efforts will continue on a regular basis to ensure consistent engagement with the public and delivery of timely solutions

Arvind Gupta said that the party is working with the vision of providing the basic amenities and the benefits of public welfare schemes launched by the Modi government to the needy in line with the mission 'Antyodaya'. He said that inclusive development remains the cornerstone of BJP's governance model, ensuring no section of society is left behind, irrespective of caste, religion, or region.

## MLA Jasrota pays tribute to Martyred **Army Jawan Sepoy Harish Singh**

Kathua, May 1 : MLA Jasrota, Rajiv Jasrotia today paid rich tributes to Sepoy Harish Singh of 18 Dogra Rifles, who lost his life in an avalanche in Ladakh's Kargil sector. The brave soldier was cremated with full military honors in his native village, Jandore, in Kathua.The MLA expressed solidarity with the bereaved family and conveyed his deepest con-dolences. He prayed for the peace of the departed soul and said that the nation will always be indebted to Sepoy Harish Singh for his supreme sacrifice. Rajiv Jasrotia emphasized that Sepoy Harish Singh's sacrifice will never be forgotten, and his bravery will contin-ue to inspire future generations. The nation stands united in grief and pays homage to the brave soldier who laid down his life in the line of duty. The MLA assured the family of the martyr that they will always have the support of the government and the people of Kathua. He prayed for the strength and courage of the bereaved family to cope with the loss of their loved one. Jasrotia said that

nation salutes Sepoy Harish Singh for his bravery and sacrifice. His legacy will live on, and his memory will continue to inspire the nation. The people of

serve the nation and honor Mother India. Sepoy Harish Singh's sacrifice will instill a sense of patriotism in the youth, motivating them to contribute to the nation's

ization. "We are committed

to serving the people with full dedication. Our respon-

sibility does not end with

elections; it is a continuous

duty to stand with the peo-

ple, understand their prob-

integrity.Sepoy Harish Singh's sacrifice will continue to inspire future generations to serve the nation with dedication and brav-



Kathua and the government stand united in paying tribute to this brave soldier. The supreme sacrifice of Sepoy Harish Singh will undoubtedly inspire and motivate the youth in the area to serve the nation. His bravery and dedication to the country will set an example for young people to follow, encouraging them to remain ready to

growth and security. His bravery and selflessness will serve as a role model for young people, inspiring them to emulate his values and ideals, added Jaasrotia. youth will be encouraged to consider serving the nation

**NSS Units of Commerce College organizes** 

Jasrotia observed that in various capacities, including the armed forces, to protect the country's sov-

as a symbol of courage and patriotism, motivating others to follow in his footsteps.Sepoy Harish Singh's sacrifice will have a lasting impact on the youth, inspiring them to serve the nation and honor Mother India. His legacy will continue to motivate young people to contribute to the country's growth and security, said Jasrotia.

## Quality, timely disposal of grievances cornerstone of efficient administration: CS **Over 13 Lakh citizen registrations reflect** remarkable progress

JAMMU, MAY 01 : In a comprehensive review meeting chaired by the Chief Secretary, Atal Dulloo, the functioning of the public grievance redressal system under the JK Samadhan 2.0 portal was evaluated, with a focus on the pace, quality and effectiveness of responses by the government departments and district administrations. The meeting was attend-

ed by the Secretary, Public Grievances Department, along with Administrative Secretaries of various departments while Deputy Commissioners from across the UT participated virtual-

The Chief Secretary emphasized that the success of any grievance redressal mechanism lies not in mere registration of complaints but in their satisfactory and time bound resolution. He underlined that timely redressal of citizens' issues is key towards reinforcing public faith in the governance system and ensuring their continued engagement with administrative platforms

Dulloo made out that mere acknowledgement of grievances does not inspire confidence among the citizens. It is only when their concerns are addressed promptly and effectively will people feel encouraged to bring issues to the attention of the administration.

He described public grievances as a valuable diagnostic tool for assessing the health of governance at the grassroots level. An indepth analysis of grievances, he said, can serve as a map highlighting recur-ring challenges within departments or particular geographic areas. He urged the departments and district officials to utilize the platform not just for grievance resolution but as a means to strengthen the institutional responsiveness and improve public service delivery on ground.

The Chief Secretary laid special emphasis on the quality of disposal, calling for grievance redressal that leads to the utmost satisfac-

#### tion of the aggrieved citi-zen. He directed that no grievance should remain unresolved beyond 30 days. He also instructed all the departments and Deputy Commissioners to conduct regular reviews of grievance status, ensuring that no case remain pending unnecessarily and that responsibility is fixed in cases of unwarranted delay.

Stressing the need for broader citizen participa-

of concern. Moreover, he proposed the use of Artificial Intelligence (AI) and other advanced tools to analyse grievances, classify them intelligently, and ensure efficient, targeted and high-quality redressal of each of them.

The Chief Secretary lauded the significant strides made by the department and emphasized the need for focused efforts in districts with lower cover-

steadily growing since July 2024, which saw only 1,429 registrations by then, he concluded.

It was further disclosed that as of 30th April 2025, the portal recorded 53,342 grievances from citizens, reflecting active utilization of the platform to voice public issues. Out of the total, 39,971 grievances (75%) had been successfully resolved and 13.371 grievances are currently



tion, Dulloo tasked the Grievances Department with increasing awareness about the 'JK Samadhan 2.0' portal. He advised that the portal be highlighted in all intensified government outreach programs and public meetings. He called for periodic bulk SMS campaigns targeting the registered citizens to lic participation. inform and remind them about the availability and Secretary, utility of this grievance redressal platform. Grievances, Aijaz Asad said that a massive surge in reg-

Meanwhile, the Chief Secretary also participated in a live demonstration of the JK Samadhan 2.0 portal.

months from January During the session, he appreciated the improveonwards. He revealed that the same had reached a sig-nificant milestone of 13,08,759 citizen registraments made in the portal and recommended further technological advancetions on the portal till date. ments to be taken up in col-Elucidating further, he made out that mere 12,932 laboration with BISAG-N to enable more data-driven citizen registrations were there on this portal as on January 4, 2025 which increased upto 3,49,826 and insightful handling of grievances.

He suggested integratregistrations till February 5, ing features like heat maps 2025. He added that a stagbased on grievance types gering 9,46,001 new regisand locations, which would allow departments to visutrations were made during ally analyse concentration of specific issues and areas

under active review of the age to ensure equitable departments for quality resaccess to grievance redressal mechanisms. He appreolution. ciated the data-driven approach and urged for Thus JK Samadhan has effectively managed over

Public

JK

istrations under

Samadhan has been viewed

during the previous few

1.3 million citizen registra-IEC (Information, Education & tions and resolved three-Communication) camfourths of the grievances received, showcasing its role as a reliable and paigns to further boost pub-Highlighting the func-tioning of this Department, responsive public grievance redressal platform for citi-

zens of the UT. Moreover, it was given out that at least a family member from each household is being targeted for registration over this portal in order to enable them to reach out to administrative machinery for targeted assistance during the hour

of need. It is worth mentioning here that JK Samadhan stands as a beacon of the government's resolve to bring administration closer to the people. With over 13 lakh citizens already registered and active tracking of grievances, the initiative has set a benchmark in digital, accountable and transparent governance across all the districts of the UT.

# the past two months only. Registrations had been Suri applauds students, teachers for stellar performance in JK Board results

Jammu, May 1 : their unwavering commit- Honorable Prime Minister, ment in a union territory

visit to adopted Villages Jammu, May 1 : NSS commenced with an NSS ing aspects like health, san-Units of Government assembly at the college, fol-

SPMR College of lowed by a flag-off ceremo-Commerce in collaboration ny led by Principal Dr. The villagers gave detailed ed with residents to promote

with the Unnat Bharat Rajinder Singh, joined by Abhiyan Cell, Red Ribbon faculty members Dr. Mohd

itation, education, employ-ment, and digital access.

ereignty

volunteers held self-made posters and raised relevant slogans. They also interactinformation while welcom- a healthy lifestyle. ing the volunteers with Volunteers also met and

# ery.He will be remembered

Club, Anti-Tobacco Cell Shikshit Bharat and Committee of the college organized a visit to adopted villages under the ongoing NSS Special Camp. As part of the sixth day of the special camp, NSS volunteers visited the college's adopted villages Chal Bhopat, Chak Gasian, and Sampuran Pur to conduct surveys and spread awareness among local communities. The day

Azam, Dr.Chetna Gupta, Prof. Sanjeev Verma, and Prof. Shaji Khan. NSS Programme Officers Dr. Deepshikha Sharma and Dr. Deepak Pathania, along with Dr. Reena Rani (Convenor, NSS Advisory Committee), Dr. Jagmeet, and Mr. Ravi (Physical Director), accompanied the volunteers. During the visit, students conducted detailed "Drug/Tobacco door-to-door surveys cover-

warmth. Their cooperation made the survey experience Panchayat more meaningful and insightful. NSS Student Cocommunity Principal Dr. coordinator Adil Nazir Qurashi, supported by Akash Sharma and Pranav Verma, assisted in coordinating the visit and guiding junior volunteers throughout. An awareness rally was also conducted on the theme Abuse; Nasha Mukt Bharat", where zens.

Bharatiya Janata Party (BJP) Executive Member exchanged views with local Members Raman Suri today extended Girdhari and Baldev Raj heartfelt congratulations to Sharma strengthening the the students of Jammu and connect. Kashmir for their com-Rajinder mendable performance in Singh appreciated the enthusiasm and commit-ment of the volunteers and the recently announced Class 12th results by the Jammu and Kashmir Board staff, emphasizing the School Education importance of such initia-(JKBOSE). In a statement, tives in building socially Suri praised the relentless aware and responsible citihard work and dedication of students,

while also acknowledging the pivotal role played by teachers and school management in achieving a satisfactory 75% pass percentage this year."The results of the Class 12th examinations reflect the determination and perseverance of our students, who have worked tirelessly to achieve their goals. I also extend my gratitude to the teachers for

ment and exceptional efforts in guiding our youth. Their hard work deserves accolades," said Raman Suri.Suri highlighted that students can breathe a sigh of relief with this year's results, which mark a significant improvement in the overall performance over the past few years.

'This is a proud moment for us, as students from government schools are their making mark. However, there is still much to be done to bridge the gap between government and private schools, as private institutions continue to outperform in results and merit lists," he added.

Drawing inspiration from Prime Minister Narendra Modi, Suri encouraged students to remain fearless in the face of examinations. "Our significance of this achieve-

Shri Narendra Modi, like Jammu and Kashmir, where the literacy rate always emphasizes the importance of students in among women has historihis Mann Ki Baat addresscally lagged behind men by es, offering invaluable about 10%. guidance to help them over-"Our girls have proven come exam-related stress. that the era of low literacy He urges students to approach exams with confidence, and I echo his sentiments in motivating our

youth to pursue their dreams with courage and determination," Suri remarked. A standout feature of

this year's results is the exceptional performance of girl students, who have once again outshone their male counterparts across institutions. science, commerce, and arts streams. Girls dominate the merit lists, continuing a trend seen in both board and university examinations. Suri emphasized the

The senior BJP leader

rates is a thing of the past. They are soaring to new heights with their spirits high, setting an inspiring example for all. This is a matter of immense pride for Jammu and Kashmir," he stated. While celebrating these achievements, Suri acknowledged the need for further efforts to uplift government schools to match the performance of private

He called for collaborative efforts from the School Education Department, teachers, and school management to ensure equitable opportunities for all students

"Under the leadership of

### **MLA Arvind slams NC-Congress for decades** of neglect in Jammu Urban

#### Says development will reach every corner of Jammu West

Jammu, May 1 : Senior BJP leader and MLA Jammu West, Arvind Gupta today strongly criticized the successive governments headed by NC-Congress, accusing them of gross neglect and apathy towards the people of Jammu Urban in the name of development.

The MLA was speaking after conducting an extensive tour of the Gole Gujral area, where he interacted with local residents and assessed the on-ground condition of civic infrastructure. He was accompanied by XEN PWD Satwari Division Atul Gupta, XEN RDD Varinder Singh, XEN PHE Rajesh Sharma, BDO Sachin Abrol, ex-Sarpanch Prithpal Singh, and other senior officials from concerned departments.

During the visit, resi-dents expressed their

promises of previous gov-ernments led by the NCanguish over the pitiable state of inner lanes, poor drainage systems, water Congress.

supply, and sanitation facilities, which they said have remained in neglect for over six decades.

The MLA asserted that it the BJP government, both is shameful that for more at the Centre and in the Union Territory, is fully than sixty years, the people of this area have been made committed to the principle to suffer due to the hollow of equitable development.

Prime Minister Narendra Modi, we are focused on bringing governance to the grassroots and ensuring that no region is left behind. Urban, long Jammu ignored, will now see a new

era of development," he stated. MLA further assured the residents that all their genuine demands will be taken up on priority and necessary funds will be sanctioned to initiate developmental works at the earliest. "During my tenure, no area will be sidelined or neglected. Our mission is 'Sabka Saath, Sabka Vikas,

took stock of the develop-Sabka Vishwas'," he added. mental needs of the locality

The visit concluded with and assured the people that detailed instructions given to the accompanying officials to immediately prepare reports and proposals for addressing the key issues raised by the locals.

## BJP holds key organizational meeting in Srinagar to strengthen party base in Kashmir Sat Sharma, Ashok Koul, address meeting of District Presidents, Prabharis in Srinagar

Srinagar, May 1 : The Bharatiya Janata Party (BJP), Jammu & Kashmir, held a crucial organizational meeting at its Kashmir Head Office, J-53 Jawahar BJP District Presidents, District Prabharis, and sen-

President and Dr. Ali and work diligently for the Mohammad Mir, Senior upliftment of every section Leader addressed the meetof society. ing. BJP District Presidents, Sat Sharma stressed that

the BJP has a clear roadmap for J&K's progress, and the



Nagar, Srinagar, aimed at reviewing party functioning and strengthening its presence across the Kashmir region.

Sat Sharma, President. J&K BJP accompanied by Ashok Koul, General Secretary (Organization), Dr. Devinder Kumar Manyal, General Secretary, J&K BJP, Vibodh Gupta, General Secretary, J&K BJP, Sofi Yousuf, Vice

ior leaders from across the Kashmir region attended the meeting,

Sat Sharma, addressing the meeting, emphasized the party's unwavering commitment to the development, peace, and inclusive progress of Jammu and Kashmir. He encouraged party leaders to maintain constant connect with the people, remain accessible to the grassroots,

while

party cadre must serve as its strong pillars on the ground he further asked for a collective commitment to consolidate BJP's base in

Kashmir, ensure visible presence and delivery at the grassroots, and take forward the party's mission of 'Sabka Saath, Sabka Vikas, Sabka Vishwas".

Ashok Koul, in his address, conducted a detailed review of district-

special emphasis on strengthening booth-level structures, addressing public concerns effectively, and ensuring that the achievements of the BJP-led government are conveyed widely to the people of Kashmir.

level functioning. He laid

Dr. Devinder Kumar Manyal highlighted the importance of strong organizational discipline, collective efforts, and responsive leadership in the party cadre.

Vibodh Gupta laid stress on the party's dedication at grassroots-level engagement of masses and the 2way interaction between masses and party.

District Presidents and Prabharis presented detailed updates from their areas regarding organizational tasks, ongoing political activities, and public expectations. The senior leadership assured full support in resolving all fieldlevel issues through coordination and structured planning.